

## PART 2: SOCIAL INTERACTION

*A pair of students will be asked to talk about a situation together for about 3 minutes.*

There are 3 types of task for this part of the test. The examiner will choose one of them for each pair of students, describe the situation, provide a card with some necessary information for each student and give them clear instructions.

### 2.1/ Job interview

Model question: Exercise 6 on page 88

**CARD FOR STUDENT A**

You are the manager at the supermarket and you will ask the applicant some questions in a job interview. You have 02 minutes to prepare questions.

**ABC SUPERMARKET**  
**SHOP ASSISTANT WANTED**  
☆☆☆

Part-time and full-time position available.  
Experience is not essential because we will provide training.  
Must be patient, polite and good with people.  
To apply, email your CV and contact details to  
[recruitment@abcsupermarket.com](mailto:recruitment@abcsupermarket.com)

Part 2: Job interview

**CARD FOR STUDENT A**

You are the manager at the supermarket and you will ask the applicant some questions in a job interview. You have 02 minutes to prepare questions.

**FAMILY MART**  
**CASHIER WANTED**  
☆☆☆

Part-time position available.  
Experience is not essential because we will provide training.  
Must be responsible and polite.  
To apply, email your CV and contact details to  
[recruitment@familymart.com](mailto:recruitment@familymart.com)

Part 2: Job interview

**CARD FOR STUDENT B**

You have applied for the job as a shop assistant. Think about the answers to any questions the interviewer might ask and prepare at least *two* questions to ask him/ her. You have 02 minutes to prepare.

**ABC SUPERMARKET**  
**SHOP ASSISTANT WANTED**  
☆☆☆

Part-time and full-time position available.  
Experience is not essential because we will provide training.  
Must be patient, polite and good with people.  
To apply, email your CV and contact details to  
[recruitment@abcsupermarket.com](mailto:recruitment@abcsupermarket.com)

Part 2: Job interview

**CARD FOR STUDENT B**

You have applied for the job as a cashier. Think about the answers to any questions the interviewer might ask and prepare at least *two* questions to ask him/ her. You have 02 minutes to prepare.

**FAMILY MART**  
**CASHIER WANTED**  
☆☆☆

Part-time position available.  
Experience is not essential because we will provide training.  
Must be responsible and polite.  
To apply, email your CV and contact details to  
[recruitment@familymart.com](mailto:recruitment@familymart.com)

## **Nhắc lại kiến thức cần ôn tập cho Nội dung phỏng vấn (Job Interview)**

### **Các câu hỏi phổ biến của nhà tuyển dụng:**

1. **Tell me something about yourself.**  
(Hãy giới thiệu một chút về bản thân bạn.)
  2. **Have you done any work before? Why did you quit your previous job?**  
(Bạn đã từng làm công việc gì trước đây chưa? Tại sao bạn nghỉ công việc trước?)
  3. **Do you want to work part-time or full-time?**  
(Bạn muốn làm việc bán thời gian hay toàn thời gian?)
  4. **How did you hear about this position?**  
(Bạn biết về vị trí này qua đâu?)
  5. **Why do you want to work for this company?**  
(Tại sao bạn muốn làm việc cho công ty này?)
  6. **What are your strengths?**  
(Điểm mạnh của bạn là gì?)
  7. **What are your weaknesses?**  
(Điểm yếu của bạn là gì?)
  8. **Why do you think you are suitable for this position?**  
(Tại sao bạn nghĩ mình phù hợp với vị trí này?)
  9. **How do you deal with work pressure?**  
(Bạn đối mặt với áp lực công việc như thế nào?)
  10. **How much salary do you expect?**  
(Mức lương bạn mong muốn là bao nhiêu?)
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### **Các câu hỏi bạn có thể hỏi nhà tuyển dụng:**

1. **What are the typical working hours?**  
(Giờ làm việc cụ thể là gì?)
  2. **Can you tell me more about the training program?**  
(Bạn có thể cho tôi thêm thông tin về chương trình đào tạo không?)
  3. **What is the salary for this position?**  
(Mức lương cho vị trí này là bao nhiêu?)
  4. **What benefits or bonuses can I receive from this job?**  
(Tôi sẽ nhận được phúc lợi hoặc tiền thưởng gì từ công việc này?)
-

## Model Conversation:

### Đoạn hội thoại mẫu:

**Interviewer:** Good morning, nice to meet you. Please have a seat.

*(Chào buổi sáng, rất vui được gặp bạn. Mời bạn ngồi.)*

**Interviewee:** Good morning. Nice to meet you too. Thank you.

*(Chào buổi sáng. Tôi cũng rất vui được gặp bạn. Cảm ơn.)*

**Interviewer:** I've seen your CV and have some questions. Are you ready?

*(Tôi đã xem CV của bạn và có một vài câu hỏi. Bạn đã sẵn sàng chưa?)*

**Interviewee:** Yes, I'm ready.

*(Vâng, tôi đã sẵn sàng.)*

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1. **Interviewer:** Tell me something about yourself.

*(Hãy nói một chút về bản thân bạn.)*

**Interviewee:** My name is [Your Name]. I am [Age] years old. I am currently studying at [Your School].

*(Tên tôi là [Tên]. Tôi [Tuổi] tuổi. Hiện tại, tôi đang học tại [Trường của bạn].)*

2. **Interviewer:** Have you done any work before?

*(Bạn đã từng làm công việc gì trước đây chưa?)*

**Interviewee:** Yes, I worked as [Your Job] at [Company]. / No, I haven't, but I'm eager to learn.

*(Vâng, tôi đã làm [Công việc] tại [Công ty]. / Không, tôi chưa từng làm, nhưng tôi rất háo hức học hỏi.)*

3. **Interviewer:** What are your strengths?

*(Điểm mạnh của bạn là gì?)*

**Interviewee:** I'm good at [Your Strengths]. For example, I am hardworking and good at teamwork.

*(Tôi giỏi về [Điểm mạnh của bạn]. Ví dụ, tôi chăm chỉ và làm việc nhóm tốt.)*

4. **Interviewer:** What are your weaknesses?

*(Điểm yếu của bạn là gì?)*

**Interviewee:** I need to improve my [Your Weakness], but I am working hard to get better at it.

*(Tôi cần cải thiện [Điểm yếu của bạn], nhưng tôi đang nỗ lực để tốt hơn.)*

5. **Interviewer:** Why do you want to work for this company?

*(Tại sao bạn muốn làm việc cho công ty này?)*

**Interviewee:** I want to gain experience and earn money to support my studies. I also think this job matches my major, [Your Major].

*(Tôi muốn có kinh nghiệm và kiếm tiền để hỗ trợ việc học của mình. Tôi cũng nghĩ công việc này phù hợp với chuyên ngành của tôi, [Ngành học của bạn].)*

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**Interviewer:** That's everything. Do you have any questions for me?

*(Đó là tất cả. Bạn có câu hỏi nào cho tôi không?)*

**Interviewee:** Yes, what are the typical working hours?

*(Vâng, giờ làm việc cụ thể là gì?)*

**Interviewer:** They are from 9 a.m. to 5 p.m. Do you have any other questions?

*(Từ 9 giờ sáng đến 5 giờ chiều. Bạn còn câu hỏi nào khác không?)*

**Interviewee:** No, that's all. Thank you.

*(Không, vậy là đủ rồi. Cảm ơn bạn.)*

**Interviewer:** Thank you for coming. Goodbye.

*(Cảm ơn bạn đã đến. Tạm biệt.)*

**Interviewee:** Thank you. Goodbye.

*(Cảm ơn. Tạm biệt.)*

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### **Tips for Speaking Test Preparation**

#### **Mẹo để chuẩn bị cho bài kiểm tra Speaking:**

1. Speak clearly and confidently.

*(Nói rõ ràng và tự tin.)*

2. Use simple and correct grammar.

*(Sử dụng ngữ pháp đơn giản và chính xác.)*

3. Practice common questions and answers.

*(Luyện tập các câu hỏi và câu trả lời phổ biến.)*

4. Stay polite and positive during the conversation.

*(Giữ thái độ lịch sự và tích cực trong suốt cuộc trò chuyện.)*

## MODEL CONVERSATION FOR JOB INTERVIEW

### Opening Conversation

#### Mở đầu cuộc trò chuyện:

**Interviewer:** Good morning, nice to meet you. Please have a seat.

*(Chào buổi sáng, rất vui được gặp bạn. Mời bạn ngồi.)*

**Interviewee:** Good morning. Nice to meet you too. Thank you.

*(Chào buổi sáng. Tôi cũng rất vui được gặp bạn. Cảm ơn.)*

**Interviewer:** I've seen your CV and have some questions. Are you ready?

*(Tôi đã xem CV của bạn và có một vài câu hỏi. Bạn đã sẵn sàng chưa?)*

**Interviewee:** Yes, I'm ready.

*(Vâng, tôi đã sẵn sàng.)*

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### Key Questions and Model Answers

#### Những câu hỏi chính và câu trả lời mẫu:

**1. Interviewer:** Tell me something about yourself.

*(Hãy nói một chút về bản thân bạn.)*

#### Model Answer:

- My name is [Your Name]. I'm [Age] years old. I'm currently studying at [Your School], majoring in [Your Major]. I'm hardworking, responsible, and eager to learn.  
*(Tên tôi là [Tên]. Tôi [Tuổi] tuổi. Hiện tại, tôi đang học tại [Trường của bạn], chuyên ngành [Chuyên ngành của bạn]. Tôi chăm chỉ, có trách nhiệm và luôn háo hức học hỏi.)*

**2. Interviewer:** Have you done any work before?

*(Bạn đã từng làm công việc gì trước đây chưa?)*

#### Model Answer:

- Yes, I worked as a part-time waiter at a restaurant. I learned how to communicate with customers and manage my time effectively.  
*(Vâng, tôi đã từng làm phục vụ bán thời gian tại một nhà hàng. Tôi học được cách giao tiếp với khách hàng và quản lý thời gian hiệu quả.)*
- No, I haven't had any job experience yet, but I am eager to start learning and gaining experience in your company.  
*(Không, tôi chưa có kinh nghiệm làm việc, nhưng tôi rất háo hức bắt đầu học hỏi và tích lũy kinh nghiệm tại công ty của bạn.)*

**3. Interviewer:** What are your strengths?

*(Điểm mạnh của bạn là gì?)*

#### Model Answer:

- My strengths are communication and teamwork. I'm also good at solving problems and learning new skills quickly.  
(Điểm mạnh của tôi là giao tiếp và làm việc nhóm. Tôi cũng giỏi giải quyết vấn đề và học các kỹ năng mới nhanh chóng.)
- I'm hardworking, detail-oriented, and always willing to take on challenges.  
(Tôi chăm chỉ, chú ý đến chi tiết, và luôn sẵn sàng đón nhận thử thách.)

**4. Interviewer:** What are your weaknesses?

(Điểm yếu của bạn là gì?)

**Model Answer:**

- I sometimes feel nervous when speaking in front of many people, but I'm practicing to improve this.  
(Đôi khi tôi cảm thấy lo lắng khi nói trước nhiều người, nhưng tôi đang luyện tập để cải thiện điều này.)
- I tend to focus too much on details, which can slow me down. However, I'm learning to prioritize my tasks better.  
(Tôi thường chú ý quá nhiều vào chi tiết, điều này có thể khiến tôi chậm lại. Tuy nhiên, tôi đang học cách ưu tiên công việc tốt hơn.)

**5. Interviewer:** Why do you want to work for this company?

(Tại sao bạn muốn làm việc cho công ty này?)

**Model Answer:**

- I want to work for your company because it has a good reputation and offers opportunities for young people to learn and grow.  
(Tôi muốn làm việc tại công ty của bạn vì công ty có danh tiếng tốt và tạo cơ hội cho người trẻ học hỏi và phát triển.)
- I think this job matches my major and skills. I want to gain experience and contribute to your team.  
(Tôi nghĩ công việc này phù hợp với chuyên ngành và kỹ năng của tôi. Tôi muốn tích lũy kinh nghiệm và đóng góp cho đội nhóm của bạn.)

**6. Interviewer:** How do you deal with work pressure?

(Bạn đối mặt với áp lực công việc như thế nào?)

**Model Answer:**

- I stay calm and try to prioritize tasks. I also talk to my colleagues or manager for advice when necessary.  
(Tôi giữ bình tĩnh và cố gắng sắp xếp công việc theo thứ tự ưu tiên. Tôi cũng trò chuyện với đồng nghiệp hoặc quản lý để xin lời khuyên khi cần.)
- I see pressure as a chance to grow. I break big tasks into smaller steps and focus on one thing at a time.

*(Tôi coi áp lực là cơ hội để phát triển. Tôi chia nhỏ công việc lớn thành các bước nhỏ hơn và tập trung làm từng việc một.)*

**7. Interviewer:** How much salary do you expect?

*(Mức lương bạn mong muốn là bao nhiêu?)*

**Model Answer:**

- I'm flexible and open to discussing the salary. I hope to receive a fair amount based on my skills and the job requirements.

*(Tôi linh hoạt và sẵn sàng thảo luận về mức lương. Tôi hy vọng nhận được mức lương hợp lý dựa trên kỹ năng và yêu cầu công việc.)*

- I'd like to start with a salary of [X amount], but I'm willing to negotiate.

*(Tôi muốn bắt đầu với mức lương [X], nhưng tôi sẵn sàng thương lượng.)*

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## **Ending the Interview**

**Kết thúc buổi phỏng vấn:**

**Interviewer:** That's everything. Do you have any questions for me?

*(Đó là tất cả. Bạn có câu hỏi nào cho tôi không?)*

**Interviewee:** Yes, what are the typical working hours?

*(Vâng, giờ làm việc cụ thể là gì?)*

**Interviewer:** They are from 9 a.m. to 5 p.m. Do you have any other questions?

*(Từ 9 giờ sáng đến 5 giờ chiều. Bạn còn câu hỏi nào khác không?)*

**Interviewee:** Yes, can you tell me more about the training program?

*(Vâng, bạn có thể nói thêm về chương trình đào tạo không?)*

**Interviewer:** Of course. We offer a two-week training program to help new employees understand the job.

*(Chắc chắn rồi. Chúng tôi có một chương trình đào tạo hai tuần để giúp nhân viên mới hiểu công việc.)*

**Interviewee:** Thank you. That's all for now.

*(Cảm ơn. Vậy là đủ rồi.)*

**Interviewer:** Thank you for coming. Goodbye.

*(Cảm ơn bạn đã đến. Tạm biệt.)*

**Interviewee:** Thank you. Goodbye.

*(Cảm ơn. Tạm biệt.)*

**2.1.1. The applicant is a student applying for a part-time cashier job at a restaurant.**

**Interviewer:** Hello! Thank you for coming today. **Could you tell me what you are doing at the moment?**

**Applicant:** Good morning Sir/ Ms! I am a student. I study **Business /engineering at university.** I am looking for **a part-time job.**

**Interviewer:** Great. **Why did you apply for this job?**

**Applicant:** **to be honest /honestly** I need a job to earn some money. I also want to learn new skills and meet new people.

**Interviewer:** **Have you worked in a restaurant /anywhere before?**

**Applicant:** Yes, I worked at **a small café** last summer as **a server.** I helped **take orders and clean tables.**

**Interviewer:** Okay, thank you. **What did you like about your last job at the café?**

**Applicant:** **I liked talking to customers and working with my team.** ( It was fun and I learned a lot./ **prepare the bills for customers (tính tiền cho khách**

**Interviewer; what is your strengths/ weaknesses** ( chỉ dùng khi người phỏng vấn trả lời no – khi người bị phỏng vấn nói chưa đi làm ở đâu .

**Applicant; I am responsible and polite to customers** (lấy ở dòng thứ 3 trong yêu cầu tuyển dụng

**Interviewer:** **Do you have any questions for me?**

**Applicant:** Yes, **is there any training for this job?/ could you tell me the salary for this job?**

**Interviewer:** Yes, we have a short training session. You will learn how to use the **cash register** and help customers. / **: The pay is 10,000.000 VND per month.**

**Applicant:** That's good to know. Thank you for the information.

**Interviewer:** You're welcome. We will call you soon. Thanks for coming in today.



### 2.1.2. NICE BEACH HOTEL RECEPTIONIST WANTED

A: Right. Have a seat ( giữ nguyên )

B: Thank you ( giữ nguyên)

A: I've looked at your CV and see that you're from Long An. How long have you been in Ho Chi Minh City (thay thế bằng nơi ở của đối phương)

B: I have been in Ho Chi Minh for 3 years ( giữ nguyên hoặc đổi cũng được )

A: I see. So why do you want this job? ( giữ nguyên)

B: I have some spare time in the evenings after college and I'd like to earn some extra money. ( giữ nguyên)

A: OK. So last year you worked in a hotel. How did you like about that job? ( thay thế theo đề bài )

B: It also helps me have experience, communication and social skills

A: How did you deal with any difficult situations?

B: I think that most customers are OK if you are friendly, polite, helpful and patient.

A: Good. Well, I think that's everything. Do you have any questions for me?

B: Can you give me more information about that?

A: Well, you have lots of experience, so you probably won't need very much.

Giữ nguyên tất cả

## 2.2/ Information exchange

Part 2: Information exchange

**CARD FOR STUDENT A**

You are the tourist and you want to ask some questions about a visit to Tower of London. You have 02 minutes to prepare questions.

**TOWER OF LONDON**  
\*\*\*

- Opening time: \_\_\_\_\_ a.m.
- Closing time: \_\_\_\_\_ p.m.
- Ticket price for adults: £ \_\_\_\_\_
- Ticket price for children: £ \_\_\_\_\_
- Guided tour: Free but please book in advance; \_\_\_\_\_ a.m. and 2 p.m. every day.
- Transport: \_\_\_\_\_

Part 2: Information exchange

**CARD FOR STUDENT A**

You are the tourist and you want to ask some questions about a visit to VinWonders Amusement Park. You have 02 minutes to prepare the questions.

**VINWONDERS AMUSEMENT PARK**  
\*\*\*

- Opening time: \_\_\_\_\_ a.m.
- Closing time: \_\_\_\_\_ p.m.
- Ticket price for adults: \_\_\_\_\_ VND
- Ticket price for children: \_\_\_\_\_ VND
- Special game: 'Under the sea' on \_\_\_\_\_
- Transport: Bus 102 from \_\_\_\_\_

Part 2: Information exchange

**CARD FOR STUDENT B**

You work at Tourist Information and you will answer the tourist's questions about a visit to Tower of London. You have 02 minutes to prepare.

**TOWER OF LONDON**  
\*\*\*

- Opening time: 7 a.m.
- Closing time: 7 p.m.
- Ticket price for adults: £20
- Ticket price for children: £8
- Guided tour: Free but please book in advance; 10 a.m. and 2 p.m. every day.
- Transport: Underground, train, bus, boat.

Part 2: Information exchange

**CARD FOR STUDENT B**

You work at Tourist Information and you will answer the tourist's questions about a visit to VinWonders Amusement Park. You have 02 minutes to prepare.

**VINWONDERS AMUSEMENT PARK**  
\*\*\*

- Opening time: 9 a.m.
- Closing time: 10 p.m.
- Ticket price for adults: 500,000 VND
- Ticket price for children: 40,000 VND
- Special game: 'Under the sea' on Thursdays
- Transport: Bus 102 from Cam Ranh Airport

### Part 2: Exchange Information

#### 1. Questions về thời gian:

- **Mở cửa/Đóng cửa:**
  - *Do you know the opening/closing times?*
  - *What time does it open/close?*

#### 2. Questions về giá cả:

- *Could you tell me the price?*
- *How much is it?/How much does it cost?*

#### 3. Questions về sự tồn tại:

- *Is there any...?*
- *Are there any...?*
- *How about...?*

#### 4. Questions về tần suất:

- *How often does the bus go?*

#### 5. Questions về địa điểm di chuyển:

- *Where do the buses leave from?*

- *Where can I catch the bus?*

## 6. Questions về chuyến tham quan (tour):

- *How long does the tour last?*
- *Are there any tours available?*

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### Mẫu hội thoại (Model Answer):

**Student B (Tourist information):** *Hello, can I help you?*

**Student A (Tourist):**

- *Hello, I'm interested in visiting [place]. Could you tell me some information about [details: opening times, price, transport, etc.]?*

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### Yêu cầu thông tin (Requesting Information):

- *I'm interested in visiting...*
- *Do you know the opening times?*
- *Could you tell me the price?*
- *Is there any public transport?*
- *How often does the bus go?*

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### Đề xuất lựa chọn (Suggesting Options):

- *How about... -ing?*
- *You can also...*
- *Another option is to...*
- *Or you could take...*

## 1. Xác định thông tin cần trao đổi:

Dựa vào ví dụ, sinh viên cần xác định:

- **Địa điểm hoặc chủ đề của cuộc hội thoại.**
- **Các thông tin chính:** giờ mở cửa, giá vé, phương tiện di chuyển, các hoạt động, ưu đãi.
- **Vai trò của từng người:**
  - **Student A:** Người hỏi thông tin (giả làm khách du lịch).
  - **Student B:** Người trả lời thông tin (nhân viên cung cấp thông tin).

## 2. Mẫu đoạn hội thoại (chuẩn bị ngắn gọn):

**Student A:** Hi! I'm interested in visiting [Tên địa điểm]. Do you know the opening times?

**Student B:** Yes, sure! It opens every day.

**Student A:** What time does it open and close?

**Student B:** It opens at [Giờ mở cửa] and closes at [Giờ đóng cửa].

**Student A:** Thank you! Could you tell me the price?

**Student B:** Of course! The price is [Giá vé].

**Student A:** Are there any public transport options to get there?

**Student B:** Yes, you can take [Phương tiện/ Số xe buýt]. It's a direct route.

**Student A:** Great! One last question, are there any special offers for students?

**Student B:** Yes, students in groups of 10 or more get [Mức ưu đãi].

**Student A:** That's great! Thank you for your help!

**Student B:** You're welcome! Have a nice trip!

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## 3. Các mẫu câu giúp sinh viên tùy chỉnh:

- **Hỏi về giờ mở cửa:**

- "What time does it open/close?"
- "Do you know the opening and closing times?"

- **Hỏi về giá:**

- "How much is the ticket?"
- "Could you tell me the price for adults, children, or students?"

- **Hỏi về phương tiện:**

- "Is there any public transport to get there?"
- "How often does the bus go?"

- **Hỏi về các hoạt động hoặc ưu đãi:**

- "Are there any free tours?"
  - "Do you have any discounts for students or groups?"
- 

## 4. Đoạn hội thoại ví dụ:

**Student A:** Hi! I'm interested in visiting Dam Sen Water Park. Do you know the opening times?

**Student B:** Yes, of course! It opens every day from 8:30 AM to 6:00 PM.

**Student A:** Great! How much is the ticket for adults and students?

**Student B:** For adults, it's 220,000 VND. For students with a valid ID, it's 180,000 VND.

**Student A:** That's good to know. Are there any public transport options?

**Student B:** Yes, you can take bus number 11 or 38. Both stop near the park.

**Student A:** Perfect! One last question. Are there any discounts for student groups?

**Student B:** Yes, groups of 10 or more students get 15% off the total ticket price.

**Student A:** Thank you so much for the information!

**Student B:** You're welcome! Enjoy your trip to Dam Sen Water Park!

### 2.2.1. A conversation between a tourist and a staff member at the tourist information desk.

**Tourist:** Hi! I'm interested in visiting Suoi Tien Water Park. Do you know the opening times?

**Staff:** Yes, of course! It opens every day.

**Tourist:** What time does it open and close?

**Staff:** The park opens at 8:00 AM and closes at 5:30 PM

**Tourist:** Thank you! Could you tell me the price? How much is it for adults, children, and students?

**Staff:** Sure! The price for adults is 200,000 VND. For children, it is 150,000 VND. And for students with a valid student ID, it is 180,000 VND.

**Tourist:** Okay, that sounds good. Are there any public transports to the park? Are there any activities in...

**Staff:** Yes, there is! / there .You can take bus number 19 from the city center. It stops right outside the park.

**Tourist:** Oh, that's great. How does the bus go? Is it a direct route?

**Staff:** Yes, it is a direct route. The bus takes about 45 minutes to get here from the city center.

**Tourist:** Perfect! One more question, are there any free tours for students at the park?

**Staff:** No, we don't have free tours, but we do offer a discount for student groups of 10 or more. They get 10% off the ticket price.

**Tourist:** Thank you very much for your help!

**Staff:** You're welcome! I hope you have a great time at Suoi Tien Water Park!

### 2.2.2. TOWER OF LONDON

**B :** Hello? How can I help you? ( cần phải có ) câu mở đầu

**A :** I'm interested in visiting the Tower of London. Do you know the opening times? ( có thể thay Tower of London thành địa danh khác

**B:** Sure. Let me check. Oh, the site is open every day. ( tùy theo đề cho sao thì thay đổi theo)

**A:** Great! What time does it open and closes? ( giữ nguyên)

**B:** It's open at 7 a.m and closes at 7 p.m ( thay đổi theo đề )

**A :** Oh right. Could you please tell me the price? ( giữ nguyên)

**B :** It's takes 20 pound for adults and 8 pound for children. ( thay đổi theo đề )

**B:** How about booking a guided tour? ( giữ nguyên)

**A:** Um, I'm not sure. How much is that? ( giữ nguyên)

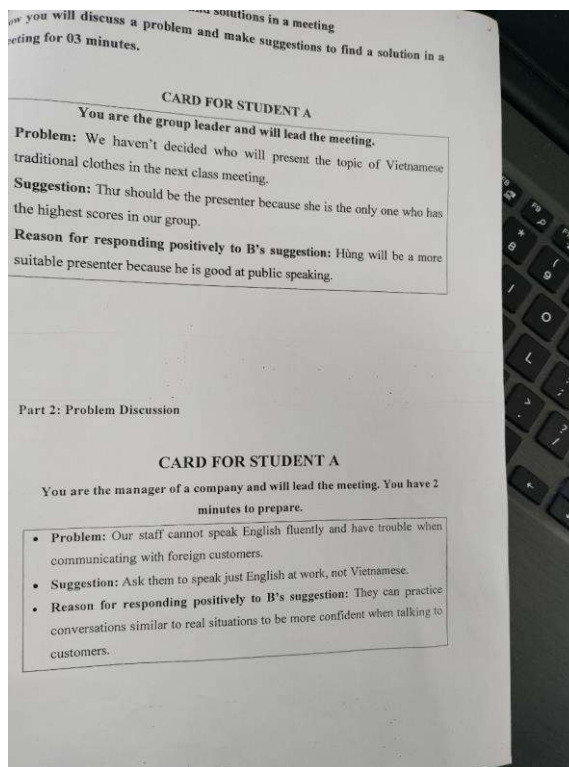
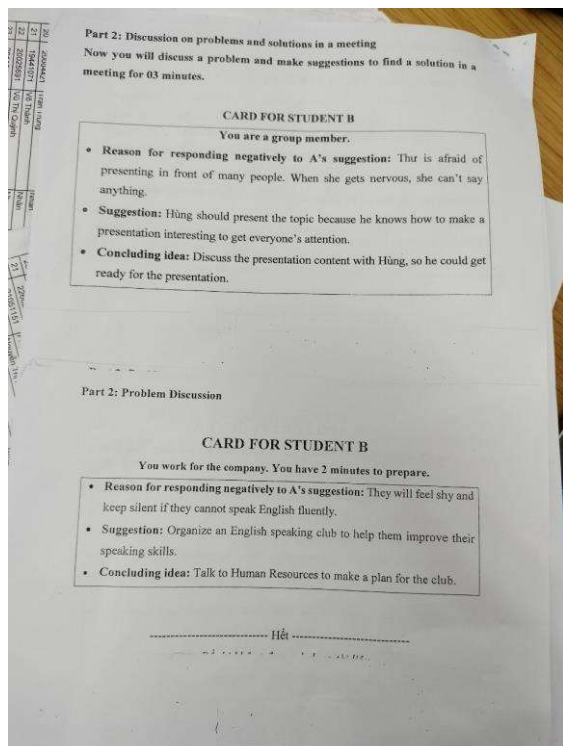
**B :** The guided tour is free but please book in advance at 10 a.m and 2 p.m everyday ( thay đổi theo đề)

**A :** Oh. I think I'll just buy the ticket. One other thing – Is there any public transport? ( có thể bỏ dòng đầu tiên còn lại giữ nguyên)

**B :** There's a bus every hour from outside this tourist information office. Or you can take a train, underground, boat..., it's quite cheap. ( thay đổi theo đề hoặc là There's a ..... kể các phương tiện giao thông ra thôi là được )

## 2.3/ Discussion on problems and solutions in a meeting

Model question: Exercise 6 page 148 (Turn to pages 153,154, and 155)



### PART 2: Social interaction

*A pair of students will be asked to discuss on problems and solutions in a meeting for 02 minutes.*

**Card A - Student A: You are the zoo manager and will lead the meeting.**

- Problem: The zoo will close because there is not enough money to run it.
- Suggestion: Sell souvenirs to visitors to earn more money.
- Reason for responding positively to B's suggestion: Companies will support this plan because they can advertise their own companies on the sign.

**Card B - Student B: You work for the zoo.**

- Reason for responding negatively to A's suggestion: Many people prefer buying souvenirs elsewhere.
- Suggestion: Ask companies to sponsor different animals at the zoo. Their companies' names will be on a sign near the animal.
- Concluding idea: List the names of some company bosses and contact them.

## Sample 1

**Student A:** Hello, B and thank you for coming. Today we are going to discuss the zoo. The problem is that our zoo has not enough money to buy more animals. To solve this problem, we can contact other zoos and exchange animals so people will come back to look at different animals

**Student B:** Yes, but I'm afraid they will disagree with our suggestion because of the competition. I think we should ask companies to sponsor different animals and their name will be on a sign near the animal.

**Student A:** You might be right. Your solution is good for these days.

**Student B:** Ok, Now, we should make a plan for this. Firstly, we should list the names of some companies. Secondly, we will write formal letters to them.

## PART 2: Social interaction

*The flow chart below shows how Student A & Student B take turns to discuss the problem and solutions*

**Đáp án mẫu:**

**Student A:** Hello, B and thank you for coming. Today we are going to discuss the zoo. The problem is that the zoo will close because there is not enough money to run it.

**Student A:** We could sell/ How about selling souvenirs to visitors to earn more money.

**Student B:** I think that won't work because many people prefer buying souvenirs elsewhere.

**Student B:** Why don't we ask companies to sponsor different animals at the zoo and their companies' names will be on a sign near the animal.

**Student A:** That's a good idea. I guess companies will support this plan because they can advertise se their own companies on the sign.

**Student B:** So we have agreed on this. Now I will list the names of some company bosses and contact them.



### 2.3.1. SITUATION OF ENGLISH CENTER

A : Hi everyone. Thank you for coming. Today we are discussing problems and solutions of our English center

The problem is that the center will be closed because we don't have enough money to run it.

How about giving some discounts for students ?

B: Well, that's not a good idea. The fees for our courses are quite low also If we give some discounts, we won't have enough money to pay for teachers.

B: Oh, Why don't you try to open online classes to attract students from different areas of the country

A: That's a good idea, we can also spend less money in the rooms and electricity bills.

B: I will talk the teachers about preparing for online classes

### 2.3.2. A meeting at the city hall to discuss the financial problem of the neighborhood park.

City Leader: Hello, thank you for meeting with me today. We have a big problem. The park might close because there is not enough money to run it.

We need to find a solution to keep it open.

How about selling some of the old playground equipment to earn more money?

Neighborhood Representative: I think that won't work / I don't agree with you because the old equipment is not worth much. We need a better plan.

Why don't we ask local businesses to sponsor the park? They could help with the costs in exchange for advertising their services.

City Leader: That's a good idea! Businesses might be willing to help if they can put up their logos in the park.

Neighborhood Representative: So we have agreed on this. Now I will talk to some business owners and see if they are interested in sponsoring the park.

City Leader: Perfect! I will also check if we can get any extra funding from the city budget.

Neighborhood Representative: Great! Let's work together to save the park.

City Leader: Yes, let's do that. Thank you for your help!